

RevTrak: Get Great Customer Service When You Go Cashless

Web stores can change the way a school does business. From fees to lunch, spirit wear and fundraisers... you'll be a cashless campus in no time! If you don't have an online store for your district, it's about time you look into getting one. Keep reading to learn about RevTrak's outstanding customer service and why clients love working with Vanco.



Perks of RevTrak



Responsiveness of our customer support

Your staff doesn't have to be online payment processing experts with our extensive support. **Vanco is proud our average customer satisfaction score is a stellar 98%.** Need a new web store item to be custom-built for you? Our average build time is less than 2 business days! We're here to help the entire time.



Access to training material

We have everything you need to learn the software, which includes onboarding to help build and customize your Web Store. We also host monthly training webinars so you can stay up to date on all the new features and ask our support team questions! If you ever need a refresher, **you can always visit our library of training videos** or you can ask one of our amazing product representatives.



Get questions answered quickly

Our average **response rate is an impressive 24 hours.** If you have a question, comment or concern, just contact our staff of friendly, knowledgeable representatives and they're ready to help!

Don't Settle for Bad Customer Care. Get the Care You Deserve with Vanco!

But don't take our word for it, let the facts speak for themselves! Vanco is trusted by more than 1,200 districts across the US. Let us reduce stress and work for your staff! RevTrak integrates with most major student information systems to provide a one-stop-shop for all payments and fees. Your staff, parents and students all deserve a better experience that's secure, easy to use with amazing customer support!

Customer Service: 888.847.9885

support@revtrak.zendesk.com

Sales: 800.323.5953

VancoPayments.com/Education

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